

# TourMIS: Benchmarking destinations

## Improvements of ETC database

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# Data entry

- New possibility for entering data
  - Manually (typing)
  - Upload with Excel template
  - Upload with using an Excel interface
    - Data from CSO in Excel
    - Standardised format / few changes only month by month
  - Recognizes Total I-XII. / Annual



General Information

Tourism in Europe >> Nights & arrivals

Tourism in Europe

- ▶ Latest Trends
- ▶ Performance last 10 years
- ▶ Nights & arrivals
- ▶ Attractions & sights

- ▶ Availability
- ▶ Monthly data
- ▶ Annual data
- ▶ Data entry

▶ Availability and definitions (Data Input Timetable)

- ▶ Enter/edit latest available figures

City tourism

Tourism in Austria

Mediterranean & Middle East

General Information

Availability and definitions for Hungary (HU)

Tourism in Europe

- ▶ Latest Trends
- ▶ Latest Trends (new)
- ▶ Performance last 10 years
- ▶ Nights & arrivals
- ▶ Attractions & sights

Arrivals	Domestic	Time(-lag) (1)		Preferred definition
		Annually	Monthly	
- of visitors at frontiers (AV)	No	n.a.	n.a.	<input type="radio"/>
- of tourists at frontiers (AT)	No	n.a.	n.a.	<input type="radio"/>
- in all collective (paid) forms of accommodation (AA)	Yes, incl. domestic	October	+3	<input checked="" type="radio"/>
- in hotels or similar forms of accommodation (AG)	Yes, incl. domestic	October	+3	<input type="radio"/>

City tourism

Tourism in Austria

Mediterranean & Middle East

Logout

Bednights	Domestic	Time(-lag) (1)		Preferred definition
		Annually	Monthly	
- in all collective (paid) forms of accommodation (NA)	Yes, incl. domestic	October	+3	<input checked="" type="radio"/>
- in hotels or similar forms of accommodation (NG)	Yes, incl. domestic	October	+3	<input type="radio"/>

Capacities	Time(-lag) (1)		Preferred definition
	Annually	Monthly	
- in all collective (paid) forms of accommodation			
> Number of accommodation suppliers (HA)	October		<input checked="" type="radio"/>
> Number of bedspaces (KA)	October		
> Average annual bed-occupancy (OA)	October		
- in hotels or similar forms of accommodation			

Here you can set what kind of data you have, what do you want to enter.



- General Information** 
- Tourism in Europe** 
  - ▶ Latest Trends
  - ▶ Performance last 10 years
  - ▶ Nights & arrivals
  - ▶ Attractions & sights
- City tourism** 
- Tourism in Austria** 
- Mediterranean & Middle East** 
- Logout**

**Tourism in Europe >> Nights & arrivals**

- ▶ Availability
- ▶ Monthly data
- ▶ Annual data
- ▶ Data entry

According to a proposal made by the Austrian National Tourist Office during the 13th Annual Research Directors Meeting in Rovaniemi, Finland, 1999 the European Travel Commission (ETC) started an ambitious project to create the most comprehensive, accurate statistical database of tourism in Europe.

The European Commission and countries differ in their systems of tourism statistics. The European Commission is to make aware...

- General Information** 
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- City tourism** 
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- Logout**

**Tourism in Europe >> Nights & arrivals**

- ▶ Availability
  - ▶ Monthly data
  - ▶ Annual data
  - ▶ Data entry
- ▶ Availability and definitions (Data Input Timetable)
  - ▶ Enter/edit latest available figures
  - ▶ Enter/edit annual and/or monthly bednights or arrivals
  - ▶ Enter/edit annual capacities and occupancy rates
  - ▶ Define MS Excel interface

In March 1991, the World Tourism Organization (WTO) and the Government of Canada jointly organized by WTO and the Government of Canada in June 1991. Frequently asked questions concerning international tourism statistics:

- What is the difference between a visitor and a tourist?
- What is the difference between hotels and similar establishments and all accommodation establishments?
- What is the difference between arrivals at frontiers and arrivals at a place of...

tion **+** Tourism in Europe >> Nights & arrivals  
 e **-**  
 10 years  
 s  
 ia **+**  
 ia **+**  
 Middle Ea **+**

- ▶ Availability
- ▶ Monthly data
- ▶ Annual data
- ▶ Data entry
- ▶ Availability and definitions (Data Input Timetable)
- ▶ Enter/edit latest available figures
- ▶ Enter/edit annual and/or monthly bednights or arrivals
- ▶ Enter/edit annual capacities and occupancy rates
- ▶ Define MS Excel interface

Here you can add a new interface or hopefully soon you can edit the predefined ones.

**MS Excel Interface**

Name: All: Standard ETC template excl domestic - 00 Annual **+** **+**

OK

New  
New  
Edit  
Delete

Step 1. Give a name to the interface

**MS Excel Interface**

Name: [Enter name of new template]

Destination: Hungary

I have figures for continents (TourMIS will calculate 'Other markets' automatically).  
 I do not have figures for continents (if information on 'Other markets' (for each continent) is provided, then TourMIS will calculate figures for continents).

#	Save	Market	Period	Worksheet	Column	Row
0	<input checked="" type="checkbox"/>	Total foreign and domestic	Annual data	1	A	1

Change all values of **Period** to: Annual data **OK**

Change all values of **Worksheet** to: 1 **OK**

Change all values of **Column** to:  **OK**

Save

Back to the previous menu

Step 2. Decide if you have continents total OR countries (+other) for continents

Step 3. Set Market, period and their place (worksheet, column, row) in your Excel file

Step 4. Click on Save to get a new row for a new market

Step 5. When you are ready click and Save and Back to the previous menu

**BEWARE:** you have to choose Europe with domestic OR Europe without domestic according to the data you have!

If you have data for more countries than those in this list, choose **'I do not have figures for continents...'** and in market's list mark ALL your extra countries as 'other Europe/Asia/Africa/Oceania' they will be summed up by the system.

TM TourMIS

www.tourmis.info/cgi-bin/tmintro.pl

Austrian National Tourist Office  
www.tourmis.info

European cities marketing .com

Deutsch

[mester] Fr. Tunde Mester

**General Information** +

**Tourism in Europe** -

- ▶ Latest Trends
- ▶ Performance last 10 years
- ▶ Nights & arrivals
- ▶ Attractions & sights

**City tourism** +

**Tourism in Austria** +

**Mediterranean & Middle Ea** +

**Logout**

**Tourism in Europe >> Nights & arrivals**

- ▶ Availability
- ▶ Monthly data
- ▶ Annual data
- ▶ Data entry

- ▶ Availability and definitions (Data Input Timetable)
- ▶ Enter/edit latest available figures
- ▶ Enter/edit annual and/or monthly bednights or arrivals
- ▶ Enter/edit annual capacities and occupancy rates
- ▶ Define MS Excel interface

#### MS Excel Interface

Name: All: Standard ETC template excl domestic - 00 Annual

All: Standard ETC template excl domestic - 00 Annual

All: Standard ETC template excl domestic - 01 January

All: Standard ETC template excl domestic - 02 February

All: Standard ETC template excl domestic - 03 March

All: Standard ETC template excl domestic - 04 April

All: Standard ETC template excl domestic - 05 May

All: Standard ETC template excl domestic - 06 June

All: Standard ETC template excl domestic - 07 July

All: Standard ETC template excl domestic - 08 August

All: Standard ETC template excl domestic - 09 September

All: Standard ETC template excl domestic - 10 October

All: Standard ETC template excl domestic - 11 November

All: Standard ETC template excl domestic - 12 December

All: Standard ETC template incl domestic - 00 Annual

All: Standard ETC template incl domestic - 01 January

All: Standard ETC template incl domestic - 02 February

All: Standard ETC template incl domestic - 03 March

All: Standard ETC template incl domestic - 04 April

All: Standard ETC template incl domestic - 05 May

All: Standard ETC template incl domestic - 06 June

Edit

Here you can add a new interface or hopefully soon you can edit the predefined ones. Predefined interfaces are based on old ETC Excel interfaces.

General Information

Tourism in Europe

- ▶ Latest Trends
- ▶ Performance last 10 years
- ▶ Nights & arrivals
- ▶ Attractions & sights

City tourism

Tourism in Austria

Mediterranean & Middle East

Logout

MS Excel Interface

Name: Hungary (incl. domestic) - night all 2012 06  
 Destination: Hungary [176] by mester (2012-08-13 08:57:00)  
 I have figures for continents (TourMIS will calculate 'Other markets' automatically).  
 I do not have figures for continents (if information on 'Other markets' (for each continent) is provided, then TourMIS will calculate figures for continents).

#	Save	Market	Period	Worksheet	Column	Row
0	<input checked="" type="checkbox"/>	Austria	June	3	C	10
1	<input checked="" type="checkbox"/>	Belgium	June	3	C	11
2	<input checked="" type="checkbox"/>	Bulgaria	June	3	C	12
3	<input checked="" type="checkbox"/>	Croatia	June	3	C	22
4	<input checked="" type="checkbox"/>	Cyprus	June	3	C	13
5	<input checked="" type="checkbox"/>	Czech Rep.	June	3	C	14
6	<input checked="" type="checkbox"/>	Denmark	June	3	C	15
7	<input checked="" type="checkbox"/>	Estonia	June	3	C	17
8	<input checked="" type="checkbox"/>	Finland	June	3	C	18
9	<input checked="" type="checkbox"/>	France	June	3	C	19
10	<input checked="" type="checkbox"/>	Germany	June	3	C	29
11	<input checked="" type="checkbox"/>	Greece	June	3	C	20
12	<input checked="" type="checkbox"/>	Hungary	June	3	C	64
13	<input checked="" type="checkbox"/>	Ireland Rep	June	3	C	23
14	<input checked="" type="checkbox"/>	Italy	June	3	C	31
15	<input checked="" type="checkbox"/>	Latvia	June	3	C	25
16	<input checked="" type="checkbox"/>	Lithuania	June	3	C	26
17	<input checked="" type="checkbox"/>	Luxembourg	June	3	C	27
18	<input checked="" type="checkbox"/>	Malta	June	3	C	28
19	<input checked="" type="checkbox"/>	Netherlands	June	3	C	21
20	<input checked="" type="checkbox"/>	Norway	June	3	C	30
21	<input checked="" type="checkbox"/>	Poland	June	3	C	24
22	<input checked="" type="checkbox"/>	Portugal	June	3	C	33

To be set!

Once you have created ONE Excel interface you can create new ones for yourself with editing your first one.

IN THIS CASE:

First change the name of the interface

AND

CLICK ON SAVE AS NEW!

51	<input checked="" type="checkbox"/>	India	June	3	C	46
52	<input type="checkbox"/>	India	June	3	C	47

Change all values of **Period** to: Annual data [OK]

Change all values of **Worksheet** to: 1 [OK]

Change all values of **Column** to: [OK]

Back to the previous menu [Save] **Save New**

Press the **SAVE** button to save your changes and to get a new line. Press the **SAVE NEW** button if you want to save your changes under a new template name.

Country	Month	Value 1	Value 2	Value 3
United Kingdom	June	3	C	10
Europe without domestic	June	3	C	9
Brazil	June	3	C	60
Canada	June	3	C	57
United States	June	3	C	56
America	June	3	C	54
China	June	3	C	49
Israel	June	3	C	47
Japan	June	3	C	48
Korea Rep.	June	3	C	50
Asia	June	3	C	45
South Africa Rep.	June	3	C	53
Australia	June	3	C	62
Total foreign and domestic	June	3	C	65
Total foreign	June	3	C	63
Mexico	June	3	C	66
Africa	June	3	C	52
Oceania	June	3	C	61
India	June	3	C	46
India	June	3	C	47

Change all values of **Period to:** Annual data   
 Change all values of **Worksheet to:** 1   
 Change all values of **Column to:**

Press the **SAVE** button to save your changes and to get a new line. Press the **SAVE NEW** button when you want to save your changes under a new template name.

Generated between and 2012-09-10 (02-54-01).  
 (c) ÖW/IFTF (http://www.tourmis.info)

When ready, **ALWAYS** choose this, you can't do it „in chain“.


First all of them to be set (WITH AN OK) and saved / saved as a new Excel interface.



**General Information** 

**Tourism in Europe** 

- ▶ Latest Trends
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**City tourism** 

**Tourism in Austria** 

**Mediterranean & Middle Ea** 

**Logout**

**Tourism in Europe >> Nights & arrivals**

- ▶ Availability
- ▶ Monthly data
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- ▶ Data entry

- ▶ Availability and definitions (Data Input Timetable)
- ▶ Enter/edit latest available figures
- ▶ **Enter/edit annual and/or monthly bednights or arrivals**
- ▶ Enter/edit annual capacities and occupancy rates
- ▶ Define MS Excel interface

**Destination**

**Hungary**

**Available information**

- Arrivals in all paid forms of accommodation establishments (AA)
- Arrivals in hotels and similar establishments (AG)
- Bednights in all paid forms of accommodation establishments (NA)
- Bednights in hotels and similar establishments (NG)

**Year**

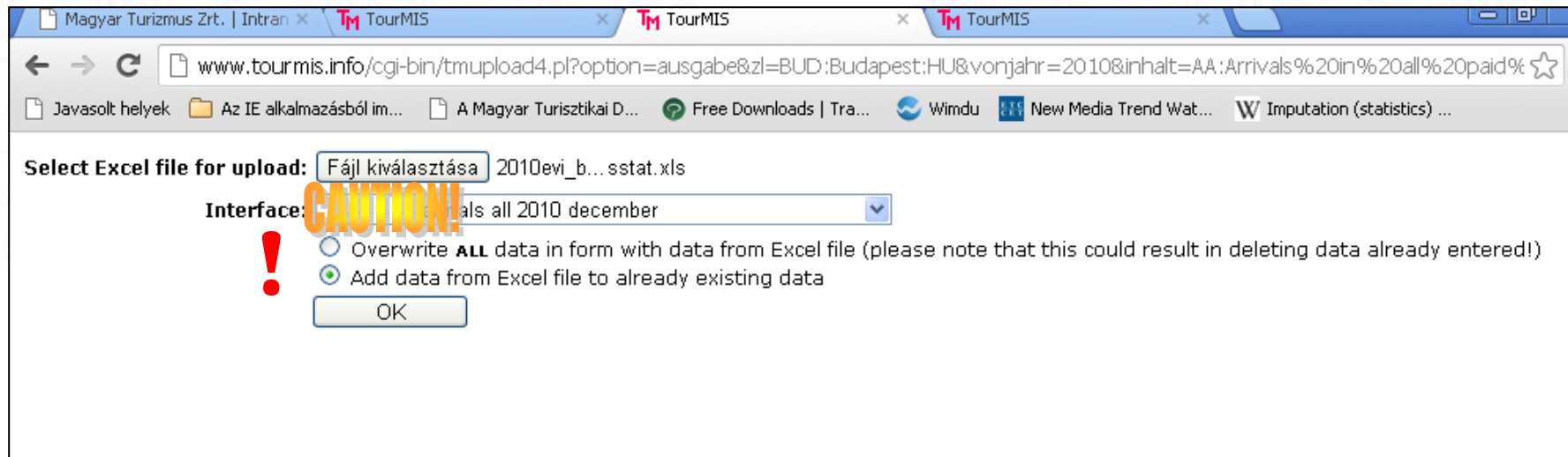
2012 ▼

OK



Other European markets	72539	10126	8492	9935	12590	15363	16033							Other European markets
Europe	7988746	905658	878962	1177914	1476844	1620546	1928822							Europe
<b>AMERICA</b>														
Argentina														Argentina
Brazil	20519	1832	1572	1693	3643	6052	5727							Brazil
Canada	28090	1725	1779	2943	4433	8748	8462							Canada
Mexico	3745	370	313	665	932	808	657							Mexico
United States	192084	13748	14307	24934	34020	53458	51617							United States
Other American markets	26903	2137	2306	3182	4094	6326	8858							Other American markets
America	271341	19812	20277	33417	47122	75392	75321							America
<b>ASIA</b>														
China	50185	5777	4618	5190	8827	12212	13561							China
India	13376	919	1132	1519	2061	3498	4247							India
Israel	55559	6452	3776	6496	10733	10703	17399							Israel
Japan	73633	7278	9467	12380	12491	16229	15788							Japan
Korea Rep.	30299	3417	2646	2941	5868	7599	7828							Korea Rep.
Saudi Arabia														Saudi Arabia
United Arab Emirates														United Arab Emirates
Other Asian markets	76432	9652	6885	11140	14213	16443	18099							Other Asian markets
Asia	299484	33495	28524	39666	54193	66684	76922							Asia
<b>AFRICA</b>														
Egypt														Egypt
South Africa Rep.	3689	628	524	456	549	725	807							South Africa Rep.
Other African marketes	11227	1322	1487	1681	1696	2678	2363							Other African marketes
Africa	14916	1950	2011	2137	2245	3403	3170							Africa
<b>OCEANIA</b>														
Australia	20675	1482	799	1692	3033	6358	7311							Australia
New Zealand														New Zealand
Other Oceanian markets	8292	851	456	937	998	1951	3099							Other Oceanian markets
Oceania	28967	2333	1255	2629	4031	8309	10410							Oceania

columns 'Annual' and all months (Jan - Dec)  
 all months (Jan - Dec) and 'Total I-XII' for your annual data  
 Update of 'Latest available statistics as'



You have to decide in what kind of structure you have your figures in your Excel file!

Other European markets	72539	10126	8492	9935	12590	15363	16033							Other European markets
Europe	7988746	905658	878962	1177914	1476844	1620546	1928822							Europe
<b>AMERICA</b>														
Argentina														Argentina
Brazil	20519	1832	1572	1693	3643	6052	5727							Brazil
Canada	28090	1725	1779	2943	4433	8748	8462							Canada
Mexico	3745	370	313	665	932	808	657							Mexico
United States	192084	13748	14307	24934	34020	53458	51617							United States
Other American markets	26903	2137	2306	3182	4094	6326	8858							Other American markets

Select Excel file for upload:  No file chosen

Interface:

- Overwrite **ALL** data in form with data from Excel file (please note that this could result in deleting data already entered!)
- Add data from Excel file to already existing data

South Africa Rep.	3689	628	524	456	549	725	807							South Africa Rep.
Other African marketes	11227	1322	1487	1681	1696	2678	2363							Other African marketes
Africa	14916	1950	2011	2137	2245	3403	3170							Africa
<b>OCEANIA</b>														
Australia	20675	1482	799	1692	3033	6358	7311							Australia
New Zealand														New Zealand
Other Oceanian markets	8292	851	456	937	998	1951	3099							Other Oceanian markets
Oceania	28967	2333	1255	2629	4031	8309	10410							Oceania

- 
- 
- 
- 

- columns 'Annual' and all months (Jan - Dec)
- all months (Jan - Dec) and 'Total I-XII' for your annual data
- Update of 'Latest available statistics as

When everything is set, please press **Check and Save** button. Use **Save without check** button only when you checked possible mistakes or missing values.

# New automatic control mechanism

- To avoid typical typos
  - e.g. 2245 instead 22345 or 12034 instead 1234
- Checking entries after clicking on Save button
- Highlights problem
  - Correct and save again
  - Save without changes – e.g. missing values
- Any problem during use, ideas, suggestions to be reported to Mr. Karl Wöber and his colleagues ([tourmis@modul.ac.at](mailto:tourmis@modul.ac.at))



HUNGARY

# New Tables - Background

- Co-operation with a long history
- Discussion on ETC's and users' needs (Vienna workshop)
- Development phase (2011-2012)
- Step-by-step guide
- Also applicable in the 'City' section of Tourmis




# New Tables: Average Length of Stay

- Monthly and annual data
  - In a destination for various markets
  - For a market in all destination
  - Development of average length of stay for a market in an ETC destination + GRAPH
- **BONUS:** New radio button: report possible mistake
  - Note for data inputters: please correct the reported mistakes
  - A reply is also nice






General Information 

Tourism in Europe 

- ▶ Latest Trends
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City tourism 

Tourism in Austria 

Mediterranean & Middle Ea 

Logout

Tourism in Europe >> Nights & arrivals

- ▶ Availability
- ▶ Monthly data
- ▶ Annual data
- ▶ Data entry

- ▶ Trends based on latest available relative figures
- ▶ Ranking of destinations based on latest available relative figures for each market (+graph)
- ▶ Arrivals or nights of a market in all ETC destinations
- ▶ Arrivals or nights in a ETC destination for various markets
- ▶ Arrivals and nights (most commonly available definition) of a market in all ETC destinations
- ▶ Development of a market in a single ETC destination (+graph)
- ▶ Assessing seasonality
- ▶ Benchmark seasons by arrivals or nights and markets
- ▶ Seasons (arrivals or nights) in a ETC destination for various markets
- ▶ Average length of stay in a ETC destination for various markets
- ▶ Average length of stay of a market in all ETC destinations
- ▶ Development of the average length of stay of a market in a ETC destination (+graph)


In addition to the annual tourism statistics, many tourism boards are collecting data and exchanging information also during the year.

The latest available figures are maintained by market research experts of the various national tourist offices. In this initiative members are asked to enter their data and estimates when the information becomes available in their country. Due to the different methodologies and definitions, however, the comparability and reliability of the data is limited.


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**Tourism in Europe >> Nights & arrivals**

- ▶ Availability
- ▶ **Monthly data**
- ▶ Annual data
- ▶ Data entry

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- ▶ Development of a market in a single ETC destination (+graph)
- ▶ Assessing seasonality
- ▶ Benchmark seasons by arrivals or nights and markets
- ▶ Seasons (arrivals or nights) in a ETC destination for various markets
- ▶ **Average length of stay in a ETC destination for various markets**
- ▶ Average length of stay of a market in all ETC destinations
- ▶ Development of the average length of stay of a market in a ETC destination (+graph)

**Destination** Hungary 

**Information**  All accommodation establishments  
 Hotels and similar establishments

**Period** 2007  January  - 2012  July 

OK

**General Information**

**Tourism in Europe**

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**City tourism**

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**Logout**

National tourism statistics of the European Travel Commission  
 Destination: Hungary  
 Information: All accommodation establishments  
 Period: January 2007 - June 2008


This table shows the trend in a selected period compared to the same period previous year(s)

	Arrivals			Bednights		Average length of stay		
	Jan 07	Jan 06	% p.y.	Jan 07	Jan 06	Jan 07	Jan 06	% p.y.
	- Jun 08	- Jun 07		- Jun 08	- Jun 07	- Jun 08	- Jun 07	
Austria	352844	347121	1,6	1016902	1007050	2,9	2,9	-0,7
Belgium	71058	64823	9,6	213178	192333	3,0	3,0	1,1
Bulgaria	34409	26995	27,5	58149	49548	1,7	1,8	-7,9
Croatia	45470	41287	10,1	98023	88468	2,2	2,1	0,6
Cyprus	5465	4796	13,9	14682	14970	2,7	3,1	-14,0
Czech Rep.	126581	99381	27,4	341947	268438	2,7	2,7	0,0
Denmark	59833	60706	-1,4	267616	267944	4,5	4,4	1,3
Estonia	9287	6899	34,6	20862	14735	2,2	2,1	5,1
Finland	65502	59994	9,2	192885	183839	2,9	3,1	-3,9
France	204841	190581	7,5	500564	468608	2,4	2,5	-0,6
Germany	847374	876248	-3,3	3596998	3834952	4,2	4,4	-3,0
Greece	52706	51064	3,2	135996	129292	2,6	2,5	1,9
Hungary	5752943	5447344	5,6	13739691	13122152	2,4	2,4	-0,9
Ireland Rep	39189	30678	27,7	122594	99729	3,1	3,3	-3,8
Italy	262894	272135	-3,4	690957	730758	2,6	2,7	-2,1
Latvia	12368	10088	22,6	21144	21809	1,7	2,2	-20,9
Lithuania	15960	14766	8,1	28366	26615	1,8	1,8	-1,4
Luxembourg	4375	4959	-11,8	11333	12963	2,6	2,6	-0,9
Malta	1635	1782	-8,2	5300	6552	3,2	3,7	-11,9
Netherlands	126244	120614	4,7	438311	429151	3,5	3,6	-2,4
Norway	48608	44025	10,4	156184	133391	3,2	3,0	6,0
Poland	168617	137328	22,8	429398	365624	2,5	2,7	-4,3
Portugal	19111	17487	9,3	49973	45752	2,6	2,6	-0,1
Romania	298089	213313	39,7	520410	373698	1,7	1,8	-0,3
Russia	107840	87262	23,6	403140	348562	3,7	4,0	-6,4
Serbia	53005	46450	14,1	115826	105181	2,2	2,3	-3,5
Slovakia	82530	69033	19,6	178994	149998	2,2	2,2	-0,2
Slovenia	29002	26277	10,4	59753	54168	2,1	2,1	-0,0

**General Information** 

**Tourism in Europe** 

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- ▶ Average length of stay in a ETC destination for various markets
- ▶ **Average length of stay of a market in all ETC destinations.**
- ▶ Development of the average length of stay of a market in a ETC destination (+graph)

**Market**

**Information**  All accommodation establishments  
 Hotels and similar establishments

**Period**   -

**General Information**

**Tourism in Europe**

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**City tourism**

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**Logout**

1.000 %

National tourism statistics of the European Travel Commission

Market: Total foreign  
Information: Hotels and similar establishments  
Period: January 2007 - December 2007

This table shows the trend in a selected period compared to the same period in the previous year(s)

	Arrivals			Bednights			Average length of stay		
	Jan 07	Jan 06	% p.y.	Jan 07	Jan 06	% p.y.	Jan 07	Jan 06	% p.y.
	- Dec 07	- Dec 06		- Dec 07	- Dec 06		- Dec 07	- Dec 06	
Austria	15348001	14950840	2,7	57881542	57132594	1,3	3,8	3,8	-1,3
Cyprus	1775427	1761316	0,8	13129131	13227357	-0,7	7,4	7,5	-1,5
Denmark				4627244	4806825	-3,7			
Finland					4241828				
France	33252452	32303959	2,9	72390911	68820500	5,2	2,2	2,1	2,2
Greece		7547667			42458767			5,6	
Hungary	2874658	2750662	4,5	7913077	7766705	1,9	2,8	2,8	-2,5
Italy		33512760			107858735			3,2	
Norway				5067552	4914019	3,1			
Portugal				26768530	25216460	6,2			
Spain	70118701	34492958	103,3	304732607	151762707	100,8	4,3	4,4	-1,2
Sweden				5841769	5606018	4,2			

Table: ETC-M11

Generated between and 2012-09-10 (03-43-34).  
(c) ÖW/IFTF (<http://www.tourmis.info>)

- General Information** 
- Tourism in Europe** 
  - ▶ Latest Trends
  - ▶ Performance last 10 years
  - ▶ Nights & arrivals
  - ▶ Attractions & sights
- City tourism** 
- Tourism in Austria** 
- Mediterranean & Middle East** 
- Logout**

**Tourism in Europe >> Nights & arrivals**

- ▶ Availability
- ▶ **Monthly data**
- ▶ Annual data
- ▶ Data entry

- ▶ Trends based on latest available relative figures
- ▶ Ranking of destinations based on latest available relative figures for each market (+graph)
- ▶ Arrivals or nights of a market in all ETC destinations
- ▶ Arrivals or nights in a ETC destination for various markets
- ▶ Arrivals and nights (most commonly available definition) of a market in all ETC destinations
- ▶ Development of a market in a single ETC destination (+graph)
- ▶ Assessing seasonality
- ▶ Benchmark seasons by arrivals or nights and markets
- ▶ Seasons (arrivals or nights) in a ETC destination for various markets
- ▶ Average length of stay in a ETC destination for various markets
- ▶ Average length of stay of a market in all ETC destinations
- ▶ **Development of the average length of stay of a market in a ETC destination (+graph)**

**Destination**

**Market**

**Information**  All accommodation establishments  
 Hotels and similar establishments

**Period**   -

**General Information** 

**Tourism in Europe** 








- ▶ Latest Trends
- ▶ Performance last 10 years
- ▶ Nights & arrivals
- ▶ Attractions & sights

**City tourism** 

**Tourism in Austria** 

**Mediterranean & Middle East** 

**Logout**

1.000 %       

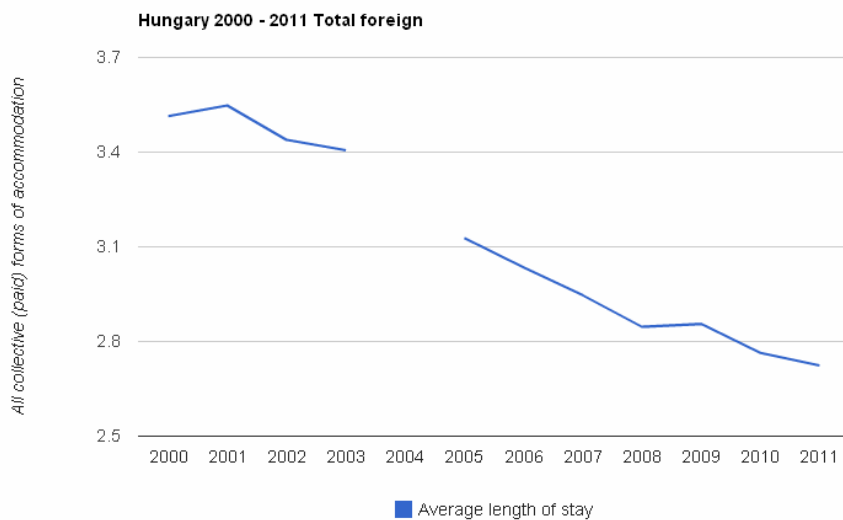
National tourism statistics of the European Travel Commission  
Destination: Hungary  
Market: Total domestic  
Information: All accommodation establishments  
Period: January 2007 - December 2007

	Arrivals		Bednights		Average length of stay	
	absolute	% p.y.	absolute	% p.y.	Days	% p.y.
2007/1	185715	7,7	454258	13,0	2,4	4,9
2007/2	212165	11,1	486791	16,8	2,3	5,1
2007/3	268921	18,0	629878	24,1	2,3	5,1
2007/4	292759	11,1	658023	12,1	2,2	0,9
2007/5	347516	2,8	720291	5,7	2,1	2,9
2007/6	413695	-0,2	968000	0,4	2,3	0,7
2007/7	531695	4,5	1681921	5,6	3,2	1,0
2007/8	543180	8,7	1675951	6,5	3,1	-2,1
2007/9	319208	0,3	697928	-4,3	2,2	-4,6
2007/10	317681	6,0	690030	3,6	2,2	-2,2
2007/11	281259	13,4	599754	9,4	2,1	-3,5
2007/12	247418	1,1	546734	2,0	2,2	0,8

Table: ETC-M12



You can also set the type of data you want to see on the graph



- Bednights
- Arrivals
- Average length of stay

General Information

Tourism in Europe >> Nights & arrivals

Tourism in Europe

- ▶ Latest Trends
- ▶ Performance last 10 years
- ▶ Nights & arrivals
- ▶ Attractions & sights

City tourism

Tourism in Austria

Mediterranean & Middle Ea

Logout

- ▶ Availability
- ▶ Monthly data
- ▶ Annual data
- ▶ Data entry

- ▶ Data input status report
- ▶ Arrivals or nights of a market in all ETC destinations
- ▶ Arrivals or nights in a ETC destination for various markets
- ▶ Development of a market in a single ETC destination (+graph)
- ▶ Accommodations, bedspaces and occupancy in all ETC destinations
- ▶ Arrivals and nights (most commonly available definition) of a market in all ETC destinations (+map)
- ▶ Arrivals- or bednights- benchmarks for a ETC destination
- ▶ Development of arrivals- or bednights- benchmarks for a destination (+graph)
- ▶ All markets versus all ETC destinations showing bednights or arrivals
- ▶ Market volumes and shares of selected destinations (+graph)
- ▶ Development of a market in all ETC destinations
- ▶ Average length of stay in a ETC destination for various markets
- ▶ Average length of stay of a market in all ETC destinations
- ▶ Development of the average length of stay of a market in a ETC destination (+graph)

Above you will find different tables which can be retrieved from the TourMIS database. These tables have been formatted following the needs of the tourist office market research experts.

After selecting one of the tables you will have to define your query by specifying some parameters depending on the complexity of the table.



- General Information** +
- Tourism in Europe** -
  - ▶ Availability
  - ▶ **Monthly data**
  - ▶ Annual data
  - ▶ Data entry
- ▶ Trends based on latest available relative figures
- ▶ Ranking of destinations based on latest available relative figures for each market. (+graph)
- ▶ Arrivals or nights of a market in all ETC destinations
- ▶ Arrivals or nights in a ETC destination for various markets
- ▶ Arrivals and nights (most commonly available definition) of a market in all ETC destinations
- ▶ Development of a market in a single ETC destination (+graph)
- ▶ Assessing seasonality
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- ▶ Seasons (arrivals or nights) in a ETC destination for various markets
- ▶ Average length of stay in a ETC destination for various markets
- ▶ Average length of stay of a market in all ETC destinations
- ▶ **Development of the average length of stay of a market in a ETC destination (+graph)**

**Destination**

**Market**

**Information**  All accommodation establishments  
 Hotels and similar establishments

**Period**   -

TourMIS www.tourmis.info/cgi-bin/tmintr.pl

**Austrian National Tourist Office**  
www.tourmis.info

[mester] Fr. Tunde Mester

**General Information** +

**Tourism in Europe** -

▶ Latest Trends

▶ Performance last 10 years

▶ Nights & arrivals

▶ Attractions & sights

**City tourism** +

**Tourism in Austria** +

**Mediterranean & Middle East** +

**Logout**

National tourism statistics of the European Travel Commission  
Destination: Hungary  
Market: Total domestic  
Information: All accommodation establishments  
Period: January 2007 - December 2007

	Arrivals		Bednights		Average length of stay	
	absolute	% p.y.	absolute	% p.y.	Days	% p.y.
2007/1	185715	7,7	454258	13,0	2,4	4,9
2007/2	212165	11,1	486791	16,8	2,3	5,1
2007/3	268921	18,0	629878	24,1	2,3	5,1
2007/4	292759	11,1	658023	12,1	2,2	0,9
2007/5	347516	2,8	720291	5,7	2,1	2,9
2007/6	413695	-0,2	968000	0,4	2,3	0,7
2007/7	531695	4,5	1681921	5,6	3,2	1,0
2007/8	543180	8,7	1675951	6,5	3,1	-2,1
2007/9	319208	0,3	697928	-4,3	2,2	-4,6
2007/10	317681	6,0	690030	3,6	2,2	-2,2
2007/11	281259	13,4	599754	9,4	2,1	-3,5
2007/12	247418	1,1	546734	2,0	2,2	0,8

Table: ETC-M12

# Vincent's topics

- **'New' intro view** with month selector for latest available figures **ENTRY**
- **Ranking of destinations** based on latest available relative figures for each market **USER**
- New **capacity** view and data entry **ENTRY**
- Measuring and comparing **seasonality** in European destinations **USER**
- **Development of a market** in all destinations **USER**



HUNGARY

# New intro view

- How did the old latest available section look like?


General Information 

Tourism in Europe 


▶ Latest Trends

▶ Nights & arrivals

▶ Attractions & sights

City tourism 

Tourism in Austria 

N-Africa & Middle East 

**Logout**



**My best estimate**

## Tourism in Europe

### Trends in Total Europe (1)

#### Year 2010 (in % p.y.)

Market	Arrivals	Bednights	(4)
<b>Total foreign</b>	<b>4,9</b>	<b>3,6</b>	25/24
Germany	1,1	0,6	25/24
United Kingdom	2,8	2,0	24/24
France	2,0	2,7	25/24
Netherlands	-0,9	-1,8	22/22
Italy	2,0	3,3	24/24
United States	12,3	11,4	24/24
Japan	7,9	8,8	21/20

### Latest trends in European destinations (2)

#### Total foreign 2010 (in % p.y.)

Destination	Arrivals	Bednights	(5)
Austria	3,5	0,6	1-11/1-11
Belgium	5,3	3,7	1-8/1-8
Bulgaria	5,5	11,0	1-11/1-9
Croatia	-2,6	1,0	n.a./n.a.
Cyprus	1,5	-	1-12
Czech Rep.	5,1	3,4	1-9/1-9
Denmark	-	1,3	1-11
Estonia	12,8	16,6	1-11/1-11
Finland	-	2,2	1-10

### Performance during the last 10 years (3)

#### Total foreign and domestic (in % p.y.)





	Arrivals	Bednights	(4)
2009	-5,6	-5,6	17/21
2008	2,4	-0,1	18/22
2007	5,5	3,7	20/23
2006	3,9	3,5	22/25
2005	3,9	3,1	22/24
2004	4,1	0,8	22/25
2003	1,4	0,7	23/26
2002	2,9	1,6	21/24
2001	1,5	1,9	21/24
2000	6,5	3,3	18/23






#### Total foreign (in % p.y.)

	Arrivals	Bednights	(4)
2009	-5,1	-6,7	21/23
2008	-0,9	-1,1	22/24
2007	4,1	2,6	25/25
2006	2,1	4,2	26/24
2005	5,5	3,2	26/25
2004	7,1	2,1	27/28
2003	1,8	1,4	30/28
2002	2,4	2,6	29/27
2001	2,1	3,2	29/27

# New intro view

- Latest Trends (new)

**General Information**   
**Tourism in Europe**   
 ▶ Latest Trends   
 ▶ Performance last 10 years  
 ▶ Nights & arrivals  
 ▶ Attractions & sights  
**City tourism**   
**Tourism in Austria**   
**Mediterranean & Middle East**   
**Logout**






5-2011 <> 7-2011 My best estimate

**Trends in Important Markets**  
January - June 2011

Market	Arrivals (1)	Bednights (1)	(2)
Austria	3.7	7.0	10/13
Canada	11.4	17.8	8/11
Switzerland	14.7	17.4	10/12
China	69.8	43.5	7/10
Germany	10.6	7.7	12/14
Denmark	6.9	4.8	10/14
Spain	17.5	10.4	11/13
France	14.4	9.9	12/14
India	8.7	38.8	3/2
Italy	13.2	6.8	12/14
Japan	-11.5	-7.4	9/12
Netherlands	17.7	9.8	11/14
Norway	4.8	5.6	9/13
Poland	21.5	20.9	10/13
Sweden	9.2	11.4	10/14
Russia	33.4	27.9	11/14
United Kingdom	12.4	10.2	11/14
United States	11.1	11.0	11/14

- Monthly selector
- More 'important' markets



# New intro view

- Latest Trends (new)
  - Absolute figures besides relative figures
  - Total based on absolute figures
  - Foreign, domestic and total section

Trends in Total Europe January - April 2011						
Market: Total foreign						
Destination	Def	Arrivals		Def	Bednights	
		absolute	% p.y. (3)		absolute	% p.y. (3)
Austria	AA	8,170,835	2.3	NA	37,701,719	-0.9
Belgium	AA	2,014,690	4.1	NA	4,202,536	4.0
Bulgaria	AT		5.8			
Croatia	AA	688,837	17.1	NA	1,918,218	14.6
Cyprus	AT		17.6			
Czech Rep.	AA	1,790,540	12.1	NA	5,463,018	12.2
Denmark				NA	3,176,346	13.4
Estonia	AA		16.3	NA		18.5
Finland				NA		2.4
Germany				NA	15,959,460	9.1
Hungary				NA	2,232,000	10.2
Malta	AT	351,955	22.8	NA	2,571,464	16.1
Netherlands	AA		4.4 **	NA		5.3 **
Norway				NA	1,516,676	-2.4
Poland	AA	1,036,115	8.7	NA	2,532,290	7.5
Portugal				NG	6,185,625	10.3
Serbia	AA	178,519	12.2	NA	396,118	13.7
Slovenia	AA	432,732	9.5	NA	1,173,514	9.6
Spain	AG	9,204,720	12.8	NG	38,051,937	18.5
Sweden				NA	2,105,325	3.0
Switzerland				NG	6,438,797	-2.0
United Kingdom	AV		8.0 *			
<b>Total (4)</b>		<b>23,868,943</b>	<b>11.0</b>		<b>131,625,043</b>	<b>8.6</b>



# New intro view

- Performance last 10 years

General Information

Tourism in Europe

▶ Latest Trends

▶ Performance last 10 years

▶ Nights & arrivals

▶ Attractions & sights

City tourism

Tourism in Austria

Mediterranean & Middle East

Logout

## Performance during the last 10 years (1)

### Foreign and domestic (in % p.y.)

	Arrivals	Bednights	(2)
2010	1.9	1.7	15/15
2009	-6.5	-5.1	17/20
2008	1.8	-0.1	18/22
2007	4.0	3.0	19/23
2006	3.9	3.5	22/25
2005	4.0	3.1	22/24
2004	4.1	0.8	22/25
2003	1.4	0.7	23/26
2002	2.9	1.6	21/24
2001	0.5	2.1	20/24

### Foreign (in % p.y.)

	Arrivals	Bednights	(2)
2010	5.1	1.8	18/18
2009	-5.1	-6.6	21/22
2008	-0.9	-1.7	22/24
2007	3.8	3.4	23/25
2006	2.3	4.2	23/24
2005	5.5	3.2	22/26
2004	7.1	2.4	25/29
2003	1.8	1.4	28/28
2002	2.3	2.6	26/27
2001	2.6	3.6	25/27

### Domestic (in % p.y.)



# Ranking of destinations based on latest available relative figures for each market

- Monthly data – latest available figures → MORE MARKETS

General Information +

Tourism in Europe -

▶ Latest Trends

▶ Performance last 10 years

▶ Nights & arrivals

▶ Attractions & sights

City tourism +

Tourism in Austria +

Mediterranean & Middle East +

Logout

Tourism in Europe >> Nights & arrivals

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▶ Monthly data

▶ Annual data

▶ Data entry

▶ Trends based on latest available relative figures

▶ Ranking of destinations based on latest available relative figures for each market (+graph)

▶ Arrivals or nights of a market in all ETC destinations

▶ Arrivals or nights in a ETC destination for various markets

1000 %   

National tourism statistics of the European Travel Commission  
Last available figures 2012 compared to previous year

ETC destinations	Market (1)	Market (2)												
		Foreign %	AT %	CA %	CH %	CHINA %	DE %	DK %	ES %	FR %	IN %	IT %	JP %	NL %
Austria	NA	5,1	2,6	2,6	12,0	33,9	5,4	-4,3	-2,6	3,2	2,8	-2,8	23,9	3,1
	AA	5,4	4,7	3,8	12,0	32,9	4,8	-3,2	-2,2	2,9	4,2	0,2	28,4	2,1
Belgium	NA	2,6	19,8	1,9	10,6	23,2	-2,2	10,5	-3,2	4,3	3,0	0,8	23,5	-1,1
	AA	2,8	15,6	3,7	8,7	19,7	-1,8	12,5	-4,6	1,9	12,3	0,8	20,3	2,1
Bulgaria	AT	-2,3	-6,6	0,1	-8,7	22,2	-13,2	-19,6	-1,5	-14,4	31,7	-8,2	39,6	-8,1
Croatia	NA	7,0	5,7	17,2	10,6	64,3	8,7	-1,8	-22,1	-0,1	112,6	-6,2	37,1	24,1
	AA	7,6	6,1	17,7	7,7	53,9	8,7	9,1	-24,9	-1,3	76,1	-6,8	38,6	21,1
Cyprus	AT	-3,5	224,5	10,8	43,5	68,0	12,1	-92,4	-23,9	1,1	-2,7	5,0	250,0	-53,7
Czech Rep.	NA	6,0	7,3	9,6	12,6	12,1	1,2	1,6	-17,9	-5,8		8,5	20,3	-8,1
	AA	6,9	11,7	13,9	10,9	11,9	2,6	0,8	-12,0	-4,0		11,3	28,5	-5,1
Denmark	NG	8,4	23,6	4,8	14,6	36,8	5,8	3,5	-7,1	16,3		19,6	9,0	8,1
Estonia	NA	6,3				11,1	22,7	14,8	-1,7	12,7		12,2	19,3	10,1
	AA	8,1				-9,0	22,8	19,9	-10,9	11,1		19,0	9,9	10,1
Finland	NA	10,6	16,3	2,1	26,8	12,9	4,7	-5,9	-21,1	6,1	-22,6	-10,8	26,2	-0,1
Germany	NA	9,8	8,7	0,7	15,6	18,6	6,5	12,9	5,6	5,1	14,4	6,0	19,3	9,1
	AA	9,0	7,4	2,8	15,6	15,0	6,2	12,0	5,2	8,2	15,8	4,3	27,0	8,1
Hungary	NA	7,8	-3,8	8,1	4,3	-0,1	4,8	-14,9	11,4	-2,9		20,9	41,0	27,1
	AA	7,2	-1,1	4,3	7,0	10,1	7,4	-12,0	7,5	-6,9		19,2	34,9	20,1



# Ranking of destinations based on latest available relative figures for each market

- Example how I treat the latest available figures

ETC destination	Foreign	AT	CA	CH	CHINA	DE	DK	ES	FR	IN	IT	JP	NL	NO	PL	SE	RU	UK	US	Period	Di	
Lithuania	NA	+29,1		+47,3		+14,4	+86,0		-64,4		+25,2	+8,0	+62,1				+64,9	+16,4	+30,4	Jan-Mar	Pr	
Estonia	NA	+18,5					+24,7		+0,0		+37,5	+42,1	+124,6				+58,6	+68,7	+21,0	Jan-Apr	Av	
Serbia	NA	+18,4		+35,3			+22,3		+23,8		-10,4		+10,1				+31,2	+22,3	+6,5	Jan-Jun	Av	
Spain	NG	+16,7	+19,9		+28,9		+15,9	+36,6	+18,6		+20,8	+5,3	+17,3	+25,4	+55,9	+30,6	+62,1	+10,7	+12,9	Jan-Jun	Av	
Latvia	NA	+14,7					+4,4		-9,7		+1,5						+53,0	-6,5	+27,7	Jan-Mar	Av	
Cyprus	AT	+12,6	+10,2	-21,0	+17,2	+84,3	+16,9	+7,7	+22,9	+33,2	+28,0	-57,2	+26,4	+1,6	+31,0	+6,5	+55,9	+1,5	+7,6	Jan-Jul	Es	
Czech Rep.	NA	+11,9	+4,2	+25,3	+3,6	+44,3	+3,1	-9,6	+12,0	+24,3	-1,0	-11,1	+8,4	-11,0	+12,8	-2,5	+48,7	-6,5	+7,9	Jan-Jun	Av	
Croatia	NA	+11,5	+12,1	+17,2	+4,8	+74,4	+15,7	-0,8	+21,7	+1,3	+10,3	-19,9	-11,2	+10,0	+16,7	+2,6	+16,4	-0,9	+18,6	Jan-Jun	Av	
Romania	NA	+10,8		+22,2		+19,8	+2,8		+6,9		+5,6	+22,3	-5,1				-0,8	-27,6	+22,2	Jan-Mar	Av	
Finland	NA	+10,5		+44,5		+6,2	+5,7		+4,5	-11,5	+6,2	+8,4	+5,7				+19,8	-5,9	+21,7	Jan-May	Av	
Portugal	NG	+10,3					+5,8		+19,2		+7,7		+8,2				+40,3	+12,7	+10,4	Jan-Apr	Av	
Malta	NA	+9,5	-16,3				+7,0	+10,6	+6,9	+39,3	+1,1		+43,4	-8,1		+14,7	+9,4	+2,9	-0,8	Jan-Jun	Av	
Germany	NA	+9,3		+15,5		+18,1	+4,4		+9,2	+16,2	-4,8	+18,8	+5,7				+29,4	+8,2	+6,8	Jan-Apr	Av	
Ireland Rep	AT	+8,9					+11,2		+19,9		-5,3							+7,4	+12,8	Jan-Mar	Es	
Poland	NA	+7,5		-4,8		+61,9	+7,9		+14,4	-35,9	+1,3	-12,4	+3,1				+26,6	+0,6	+6,9	Jan-Apr	Av	
Sweden	NG	+6,5		-5,6		+26,5	+5,9		+5,0		-18,5	+7,4	-4,2				+3,5	+4,7	+4,3	Jan-Feb	Av	
Denmark	NA	+6,3	+9,3	+52,3	+43,2	+7,9	+1,1	+3,4	+9,4	+25,4	+3,8	+6,0	-5,7	+11,6	+6,8	+20,9	+21,5	+19,4	+26,9	Jan-Jun	Av	
Hungary	NA	+5,9	+4,2	+9,2	+0,5	+55,4	-4,4	+4,3	+13,0	+4,3	-1,2	-21,6	+9,6	+6,9	+21,6	+7,3	+23,4	+9,7	+7,4	Jan-Jun	Pr	
Slovenia	NA	+5,6		+8,5		+119,5	-0,7		+7,2		+2,7	-13,7	-14,6				+44,3	-3,2	+26,4	Jan-May	Av	
Netherlands	NA	+5,3		+5,9	+15,3	-1,6	+7,5	-5,4	-2,0	-9,1	+21,8	-3,0	-9,9	-2,7	+11,5	+10,0	+34,5	-1,1	+7,0	Jan-Apr	Pr	
Belgium	NA	+4,0	+5,0	+19,8	+13,5	+17,7	-0,2	-0,4	+11,5	+3,3	+5,4	+8,8	+3,4	+0,3	+2,0	+17,5	+11,4	+29,4	-1,2	+14,7	Jan-Apr	Pr
United Kingdom	AV	+4,0	-7,0	+14,0	+23,0	+44,0	+2,0	+10,0	+3,0	+3,0	-4,0	+13,0	+15,0	+13,0	-2,0	-4,0	+8,0	+16,0	+8,0	Jan-Jun	Es	
Flanders	NA	+3,6	+1,6	+22,6	+16,6	+30,0	-1,2	+1,5	+9,8	+3,4	+6,9	+9,0	+3,5	-1,2	+2,2	+13,5	+9,0	+30,3	-1,8	+17,4	Jan-Apr	Pr
Montenegro	NA	+2,4		+42,7			+49,6		+20,1		+28,4	+51,4	-11,3				+19,2	+19,4	-40,0	Jan-May	Av	
Slovakia	NA	+2,4		+27,5		-38,2	-14,0		+17,6	+67,2	-11,7	+61,3	-13,3				+14,8	-6,9	+26,5	Jan-Mar	Av	
Italy	AV	+1,5		+4,7		+45,5	-3,0		+2,1	+20,5		-25,5	-16,5				+14,9	+0,3	+15,6	Jan-Mar	Av	
Norway	NG	+1,4	+1,7	+8,2	+13,4	+28,9	-3,5	-6,4	-4,3	-4,1	-2,1	-3,9	+0,1	+7,2	-17,8	+3,3	+0,7	-1,9	+12,0	Jan-Jun	Av	
Austria	NA	+0,3	+0,7	+11,8	+12,3	+41,1	-3,7	-0,7	+9,0	+4,0	+49,6	+3,2	+0,3	+1,9	+3,5	+5,0	+1,7	+25,4	-4,8	+4,4	Jan-Jun	Av
Switzerland	NG	-0,9	-0,4	+5,5	+0,8	+36,9	-7,6	-4,8	+1,7	-1,6	+28,0	-3,8	-9,0	-8,0	+2,9	+3,3	+6,3	+12,1	-6,5	+3,6	Jan-Jun	Av
Bulgaria	NA	-1,9		+11,5		+22,9	-19,0		-13,9		+0,8	-19,8	-2,0				+0,4	-5,3	+4,8	Jan-Mar	Av	

(1) AT= Arrivals of tourists at frontiers, AV= Arrivals of visitors at frontiers

AG= Arrivals in hotels and similar establishments, AA= Arrivals in all paid forms of accommodation establishments

NA= Bednights in all paid forms of accommodation establishments, NG= Bednights in hotels and similar establishments

(2) AT = Austria, CA = Canada, CH = Switzerland, CHINA = China, DE = Germany, DK = Denmark, ES = Spain, FR = France, IN = India, IT = Italy,

JP = Japan, NL = Netherlands, NO = Norway, PL = Poland, SE = Sweden, RU = Russia, UK = United Kingdom, US = United States.

info: vincent.nij

Aug 2011



# Ranking of destinations based on latest available relative figures for each market

- Monthly data – latest available figures → MORE MARKETS

**General Information**  **Tourism in Europe >> Nights & arrivals**

**Tourism in Europe**

- ▶ Latest Trends
- ▶ Performance last 10 years
- ▶ Nights & arrivals
- ▶ Attractions & sights

**City tourism**

**Tourism in Austria**

**Mediterranean & Middle East**

**Logout**

▶ Availability  **Monthly data**  Annual data  Data entry

▶ Trends based on latest available relative figures

▶ **Ranking of destinations based on latest available relative figures for each market (+graph)**

▶ Arrivals or nights of a market in all ETC destinations

▶ Arrivals or nights in a ETC destination for various markets

▶ Arrivals and nights (most commonly available definition) of a market in all ETC destinations

NEW



HUNGARY

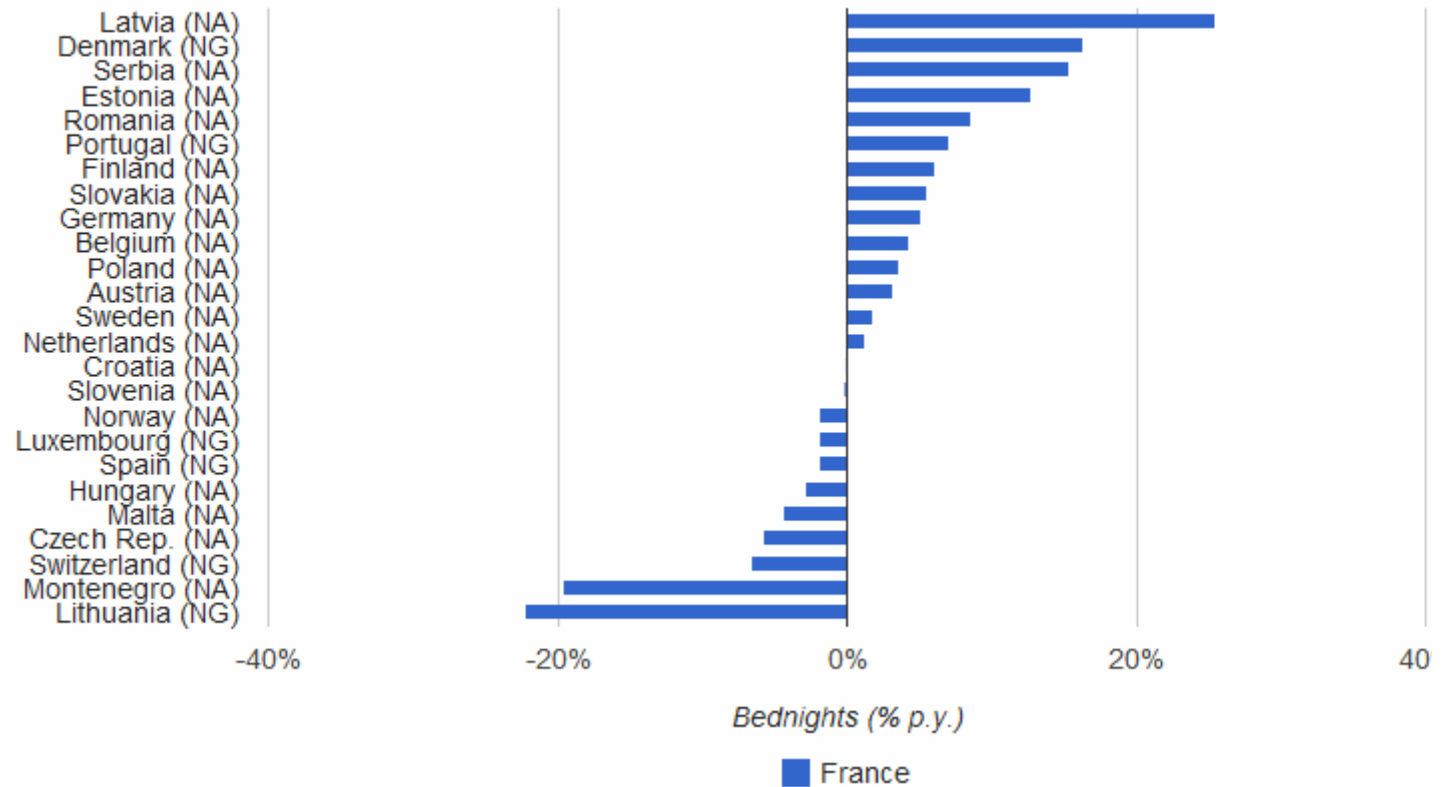
# Ranking of destinations based on latest available relative figures for each market



National tourism statistics of the European Travel Commission  
 Market: France  
 Information: Bednights  
 Last available figures 2012 compared to previous year

ETC destinations	(1)	in %	Period
Latvia	NA	25,4	Jan-Mar
Denmark	NG	16,3	Jan-Jun
Serbia	NA	15,3	Jan-Jul
Estonia	NA	12,7	Jan-May
Romania	NA	8,6	Jan-Apr
Portugal	NG	7,1	Jan-Apr
Finland	NA	6,1	Jan-Jun
Slovakia	NA	5,5	Jan-Mar
Germany	NA	5,1	Jan-May
Belgium	NA	4,3	Jan-Apr
Poland	NA	3,6	Jan-Apr
Austria	NA	3,2	Jan-Jun
Sweden	NA	1,8	Jan-Jun
Netherlands	NA	1,3	Jan-Apr
Croatia	NA	-0,1	Jan-Jun
Slovenia	NA	-0,2	Jan-Jun
Norway	NA	-1,9	Jan-Jul
Luxembourg	NG	-2,0	Jan-Apr
Spain	NG	-2,0	Jan-Jul
Hungary	NA	-2,9	Jan-Jun
Malta	NA	-4,4	Jan-Jun
Czech Rep.	NA	-5,8	Jan-Jun
Switzerland	NG	-6,7	Jan-Jul
Montenegro	NA	-19,6	Jan-Feb
Lithuania	NG	-22,3	Jan-Jun

Trends based on latest available relative figures 2012



(1) Bednights:

NA = Bednights in all paid forms of accommodation

NG = Bednights in hotels and similar establishments


Table: ETC-M0


# New intro view – new ranking

- All this new features ask for new entries too
- **SO WE WANT TO ENCOURAGE YOU TO USE THE DATA UPLOAD SECTION USING ABSOLUTE FIGURES!**





# New capacity view and data entry


General Information 

Tourism in Europe 

- ▶ Latest Trends
- ▶ Performance last 10 years
- ▶ Nights & arrivals
- ▶ Attractions & sights

City tourism 

Tourism in Austria 

Mediterranean & Middle East 

Logout

Tourism in Europe >> Nights & arrivals

- ▶ Availability
- ▶ Monthly data
- ▶ Annual data
- ▶ Data entry

- ▶ Data input status report
- ▶ Arrivals or nights of a market in all ETC destinations
- ▶ Arrivals or nights in a ETC destination for various markets
- ▶ Development of a market in a single ETC destination (+graph)
- ▶ Accommodations, bedspaces and occupancy in all ETC destinations
- ▶ Arrivals and nights (most complete available definition) of a market in all ETC destinations (+  1000     

National tourism statistics of the European Travel Commission  
Information: All forms of accommodation  
Period: 2011

ETC destinations	Capacities						(a)	(b)
	Accomm. units		Beds		Bednights			
	absolute		absolute	% p.y.	absolute	% p.y.		
Austria	63.828		1.246.230	1,1	126.002.551	0,9		28,1
Belgium	3.506		357.745	-0,6	31.379.844	3,6		24,4
Cyprus	824		87.082	-1,3	14.284.727	3,5	60,3	45,6
Czech Rep.					38.235.088	3,6		0,0
Denmark					44.654.055	3,5		0,0
Estonia					5.399.392	14,9		
Finland					19.990.515	3,9		
Germany					394.242.517	3,4		
Hungary	2.892		304.087	-2,4	20.615.517	8,3	0,0	18,8
Lithuania	966				4.924.112	13,7		
Netherlands	6.967		1.206.252	0,3	85.368.500			19,7
Norway					28.823.318	2,1		0,0
Romania	5.003		278.503	-10,6	17.914.102	12,2	26,4	17,9
Slovenia					9.388.095	5,4		
Sweden					52.901.186			0,0

(a) = Information of the respective statistical office (in %).  
(b) = Calculated in % of total bed capacity in 360 days.

**! Data entry**



# New capacity view and data entry

General Information



Tourism in Europe >> Nights & arrivals

Tourism in Europe



▶ Availability

▶ Monthly data

▶ Annual data

▶ **Data entry**

▶ Latest Trends

▶ Performance last 10 years

▶ Nights & arrivals

▶ Attractions & sights

▶ Availability and definitions (Data Input Timetable)

▶ Enter/edit latest available figures

▶ Enter/edit annual and/or monthly bednights or arrivals

City tourism



Tourism in Austria



▶ **Enter/edit annual capacities and occupancy rates**

Mediterranean & Middle Ea



▶ Define MS Excel interface

Logout



# New capacity view and data entry

Year	# Accommodation establishments	# Bedspaces	% official bed-space occupancy	# Beds / # Accommodation establishments	# Bednights	% Bed-space occupancy calculated
1985						
1986						
1987						
1988						
1989						
1990						
1991						
1992	3569	603469		169.1		
1993	3574	628719		175.9		
1994	3601	607401		168.7		
1995	3622	619568		171.1		
1996	3648	628477		172.3		
1997	3602	631392		175.3		
1998	3574	621586		173.9	27,885,596	12.5
1999	3573	614618		172.0	28,300,819	12.8
2000	3563	609048		170.9	28,906,646	13.2
2001	3550	605544		170.6	28,522,991	13.1
2002	3585	611083		170.5	29,071,943	13.2
2003	3490	606208		173.7	29,018,507	13.3
2004	3538	442424		125.0	28,494,396	17.9
2005	3449	413026		119.8	28,380,693	19.1
2006	3488	379119		108.7	29,372,011	21.5
2007	3521	373081		106.0	29,849,356	22.2
2008	3551	368000		103.6	29,971,839	22.6
2009	3528	363760		103.1	29,250,381	22.3
2010	3556	359897		101.2	30,298,026	23.4
2011	3506	357745		102.0	31,379,844	24.4
2012						



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# Measuring and comparing seasonality in European destinations

## Tourism in Europe >> Nights & arrivals

- ▶ Availability
- ▶ Monthly data
- ▶ Annual data
- ▶ Data entry
- ▶ Trends based on latest available relative figures
- ▶ Ranking of destinations based on latest available relative figures for each market (+graph)
- ▶ Arrivals or nights of a market in all ETC destinations
- ▶ Arrivals or nights in a ETC destination for various markets
- ▶ Arrivals and nights (most commonly available definition) of a market in all ETC destinations
- ▶ Development of a market in a single ETC destination (+graph)
- ▶ Assessing seasonality
- ▶ Benchmark seasons by arrivals or nights and markets
- ▶ Seasons (arrivals or nights) in a ETC destination for various markets

Gini coefficient  
=coefficient for seasonality

Compose your own period  
and benchmark **A**  
**MARKET IN ALL**  
**DESTINATIONS**

Compose your own period  
and benchmark **ALL**  
**MARKETS IN A**  
**DESTINATION**



HUNGARY

# Assessing seasonality



**Assessing seasonality**  
 Destination: Antwerp  
 Information: Bednights in all paid forms of accommodation establishments  
 Market: Total foreign  
 Period: 2011

	absolute	in %	All Cities in %
January	70.839	5,8	4,8
February	77.198	6,3	5,1
March	94.026	7,6	6,5
April	103.430	8,4	7,9
May	120.509	9,8	9,3
June	114.753	9,3	10,0
July	116.194	9,4	12,5
August	116.112	9,4	12,6
September	107.316	8,7	10,6
October	117.013	9,5	8,7
November	97.158	7,9	6,1
December	96.814	7,9	5,9
Gini		0,090	0,194

Amplitude of seasonality		Similarity between Antwerp	
# Cities	Gini	# Cities	Variance
1 Brussels	0,064	1 Brussels	0,016
2 Geneva	0,087	2 Amsterdam	0,024
3 Antwerp	0,090	3 Madrid	0,024
4 Stuttgart	0,101	4 Stuttgart	0,025
5 Leuven	0,106	5 Hamburg	0,025
6 Zurich	0,108	6 Zurich	0,028
7 Amsterdam	0,114	7 Paris	0,028
8 Madrid	0,116	8 Leuven	0,029
9 Hamburg	0,125	9 Berlin	0,033
10 Paris	0,127	10 Barcelona	0,036



71 Dubrovnik	0,569	71 Split	0,291
72 Split	0,608		

Table: ECT-M6

Gini 0 = best seasonality  
 = perfect equality  
 Gini 1 = bad seasonality  
 = maximal inequality



# Benchmark seasons by arrivals or nights and markets

- ▶ Benchmark seasons by arrivals or nights and markets
- ▶ Seasons (arrivals or nights) in a ETC destination for various markets
- ▶ Average length of stay in a ETC destination for various markets
- ▶ Average length of stay of a market in all ETC destinations
- ▶ Development of the average length of stay of a market in a ETC destination (+graph)

Market

## Information

- Arrivals of visitors at frontiers
- Arrivals of tourists at frontiers
- Arrivals in all paid forms of accommodation establishments
- Arrivals in hotels and similar establishments
- Bednights in all paid forms of accommodation establishments
- Bednights in hotels and similar establishments
- Arrivals (preferred definition)
- Bednights (preferred definition)

Period   -

OK

1000 %

City tourism statistics compiled by European Cities Tourism  
 Market: Total foreign and domestic  
 Information: Bednights (preferred definition)  
 Period: January 2010 - December 2011

This table shows the trend in a selected period compared to the same period in the p

Cities	(1)	Jan 2010 - Dec 2011		Jan 2009 - Dec 2010	
		absolute	Rank	absolute	Rank
Aachen	NA	1.710.070	53	1.661.567	5
Amsterdam	NG	19.472.500	9	18.285.900	1
Antwerp	NA	3.252.062	33	2.977.001	3
Barcelona	NG	29.576.607	5	26.864.559	1
Belgrade	NGS	2.464.613	43		
Bergen	NG			2.764.963	3
Berlin	NA	43.167.759	2	39.686.047	1
Bilbao	NG	2.667.740	39	2.386.532	4
Bratislava	NA	2.923.602	37	2.717.185	3
Bregenz	NA	610.269	66	595.812	6
Bruges	NA	3.239.429	34	2.943.766	3
Brussels	NA	11.527.971	17	10.753.564	1
Budapest	NA	12.203.906	14	11.275.750	1
Copenhagen	NAS	11.674.997	16	10.481.811	1
Cordoba	NA	2.344.167	45	2.161.335	4
Dijon	NG	1.494.061	57	1.809.968	5
Dresden	NA	7.340.933	21	6.854.581	2



# Seasons (arrivals or nights) in a destination for various markets

- ▶ Assessing seasonality
- ▶ Benchmark seasons by arrivals or nights and markets
- ▶ **Seasons (arrivals or nights) in a ETC destination for various markets**
- ▶ Average length of stay in a ETC destination for various markets
- ▶ Average length of stay of a market in all ETC destinations
- ▶ Development of the average length of stay of a market in a ETC destination (+graph)

Destination



National tourism statistics of the European Travel Commission  
 Destination: Belgium  
 Information: Bednights in all paid forms of accommodation establishments  
 Period: January 2010 - December 2011

This table shows the trend in a selected period compared to the same period in the previous year(s)

Market	Jan 2010 - Dec 2011			Jan 2009 - Dec 2010			+/-	% p.y.
	absolute	(1)	(2)	absolute	(1)	(2)		
Austria	171.662	0,5	0,3	158.616	0,5	0,3	13.046	8,2
Belgium	28.784.327		46,7	27.927.714		46,9	856.613	3,1
Bosnia and Herzegovina	8.869	0,0	0,0	7.541	0,0	0,0	1.328	17,6
Bulgaria	69.335	0,2	0,1	64.131	0,2	0,1	5.204	8,1
Croatia	37.549	0,1	0,1	36.866	0,1	0,1	683	1,9
Cyprus	28.368	0,1	0,0	24.462	0,1	0,0	3.906	16,0
Czech Rep.	135.917	0,4	0,2	125.454	0,4	0,2	10.463	8,3
Denmark	239.990	0,7	0,4	230.521	0,7	0,4	9.469	4,1
Estonia	24.443	0,1	0,0	22.354	0,1	0,0	2.089	9,3
Finland	139.226	0,4	0,2	125.277	0,4	0,2	13.949	11,1
France	4.475.372	13,6	7,3	4.265.424	13,5	7,2	209.948	4,9
Georgia	10.567	0,0	0,0	12.528	0,0	0,0	-1.961	-15,7
Germany	4.019.596	12,2	6,5	3.871.717	12,2	6,5	147.879	3,8



# Development of a market in all destinations

## Tourism in Europe >> Nights & arrivals

- ▶ Availability
  - ▶ Monthly data
  - ▶ **Annual data**
  - ▶ Data er
- 
- ▶ Data input status report
  - ▶ Arrivals or nights of a market in all ETC destinations
  - ▶ Arrivals or nights in a ETC destination for various markets
  - ▶ Development of a market in a single ETC destination (+graph)
  - ▶ Accommodations, bedspaces and occupancy in all ETC destinations
  - ▶ Arrivals and nights (most commonly available definition) of a market in all destinations (+map)
  - ▶ Arrivals- or bednights- benchmarks for a ETC destination
  - ▶ Development of arrivals- or bednights- benchmarks for a destination (+gr
  - ▶ All markets versus all ETC destinations showing bednights or arrivals
  - ▶ Market volumes and shares of selected destinations (+graph)
  - ▶ **Development of a market in all ETC destinations**
  - ▶ Average length of stay in a ETC destination for various markets
  - ▶ Average length of stay of a market in all ETC destinations
  - ▶ Development of the average length of stay of a market in a ETC destinati (+graph)

**Market** Total foreign and domestic ▼

### Information

- Arrivals of visitors at frontiers
- Arrivals of tourists at frontiers
- Arrivals in all paid forms of accommodation establishments
- Arrivals in hotels and similar establishments
- Bednights in all paid forms of accommodation establishments
- Bednights in hotels and similar establishments
- Arrivals (preferred definition)
- Bednights (preferred definition)

**Period** 1985 ▼ - 2011 ▼

Omit destinations with incomplete data



# Development of a market in all destinations



National tourism statistics of the European Travel Commission  
 Market: Total foreign and domestic  
 Information: Bednights (preferred definition)

Destination (1)		2006	% p.y.	2007	% p.y.	2008	% p.y.	2009	% p.y.	2010
Austria	NA	119.403.235	0,1	121.450.702	1,7	126.718.888	4,3	124.307.317	-1,9	124.88
Belgium	NA	29.372.011	3,5	29.849.356	1,6	29.971.839	0,4	29.250.381	-2,4	30.29
Cyprus	NA	14.438.592	-4,1	14.377.667	-0,4	14.380.375	0,0	13.003.664	-9,6	13.80
Czech Rep.	NA	41.447.797	2,8	40.831.072	-1,5	39.264.924	-3,8	36.662.192	-6,6	36.90
Denmark	NA	44.369.891	5,6	45.612.759	2,8	44.691.214	-2,0	42.185.637	-5,6	43.13
Estonia	NA	4.543.336	10,5	4.674.501	2,9	4.602.212	-1,5	4.122.526	-10,4	4.70
Finland	NA	18.168.869	5,3	19.036.665	4,8	19.461.228	2,2	18.573.905	-4,6	19.24
Germany	NA	351.223.970	2,1	361.839.734	3,0	369.579.835	2,1	368.737.280	-0,2	381.28
Hungary	NA	19.652.026	-0,4	20.128.534	2,4	19.974.414	-0,8	18.715.142	-6,3	19.03
Norway	NA	27.164.889	4,7	28.663.196	5,5	28.597.860	-0,2	28.026.511	-2,0	28.22
Romania	NA	18.991.704	3,4	20.593.349	8,4	20.725.981	0,6	17.325.410	-16,4	15.96
Slovenia	NA	7.722.267	2,0	8.261.308	7,0	9.314.038	12,7	9.013.773	-3,2	8.90
<b>Total</b>		<b>696.498.587</b>		<b>715.318.843</b>	<b>2,7</b>	<b>727.282.808</b>	<b>1,7</b>	<b>709.923.738</b>	<b>-2,4</b>	<b>726.38</b>

(1) Definition(s):

NA = Bednights in all paid forms of accommodation establishments

NG = Bednights in hotels and similar establishments

% p.y. = Change compared to the previous year (only shown when data is available)

Due to your preferences, destinations with incomplete data are omitted in the table.

Of 38 European countries, 12 countries provide data in the list.

Market volumes ('Total') do not represent overall Europe.

Table: ETC-J11

Generated between and 2012-09-10 (16-27-45).

(c) ÖW/ITTF (<http://www.tourmis.info>)

# What needs to be done?

- ETC members:
  - ENTER absolute figures
  - Make use of the automatic control mechanism (Check and Save button)
  - Report/correct mistakes
- Karl:
  - New menu structure (demand and supply to be separated clearly)
  - Users' manual
- All sides:
  - COMMUNICATION
    - Tourmis → data inputters
    - ALL OF US (about Tourmis) → tourism industry



- by your corporate websites
- In lectures
- ...

# Thank you for your attention!

## ANY QUESTIONS or SUGGESTIONS?

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