Information system for tourist check-in and check-out

eVisitor

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![eVisitor logo]

What is eVisitor?

1. Information system for tourist check-in and check-out

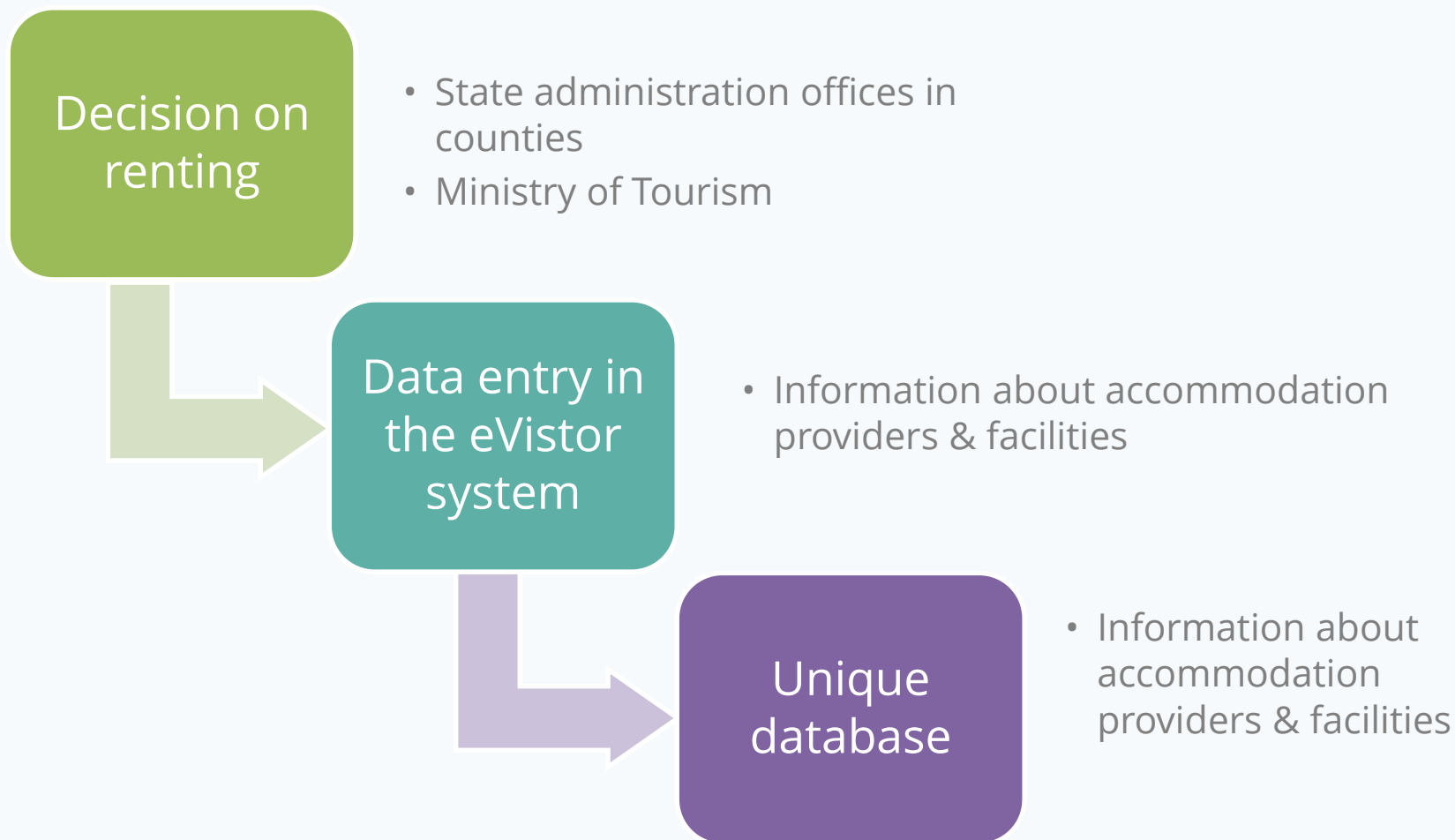**2.** Free internet application that connects all tourist boards in the Republic of Croatia

3. Central place for tourist registration and tourist data management in the Republic of Croatia
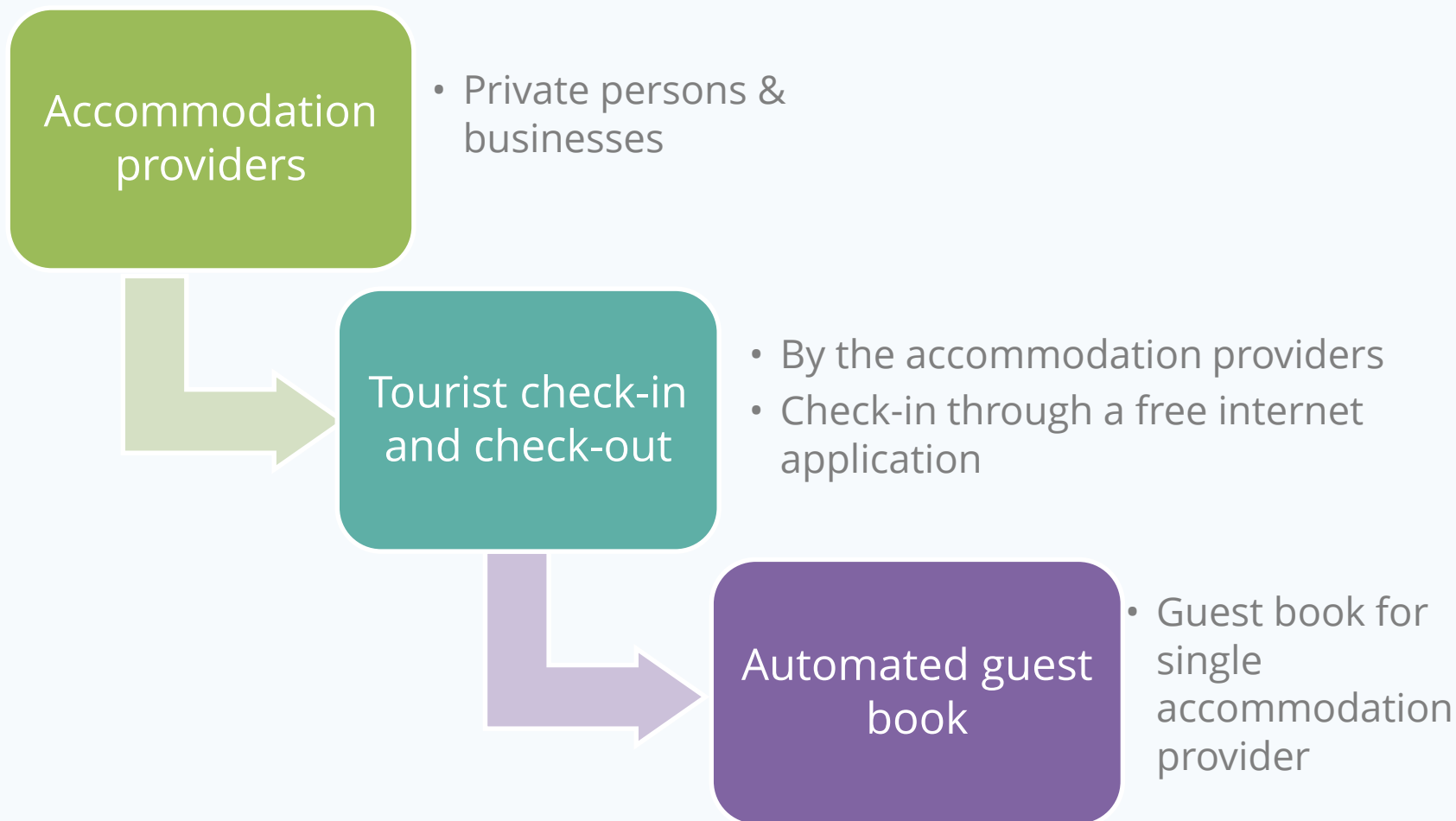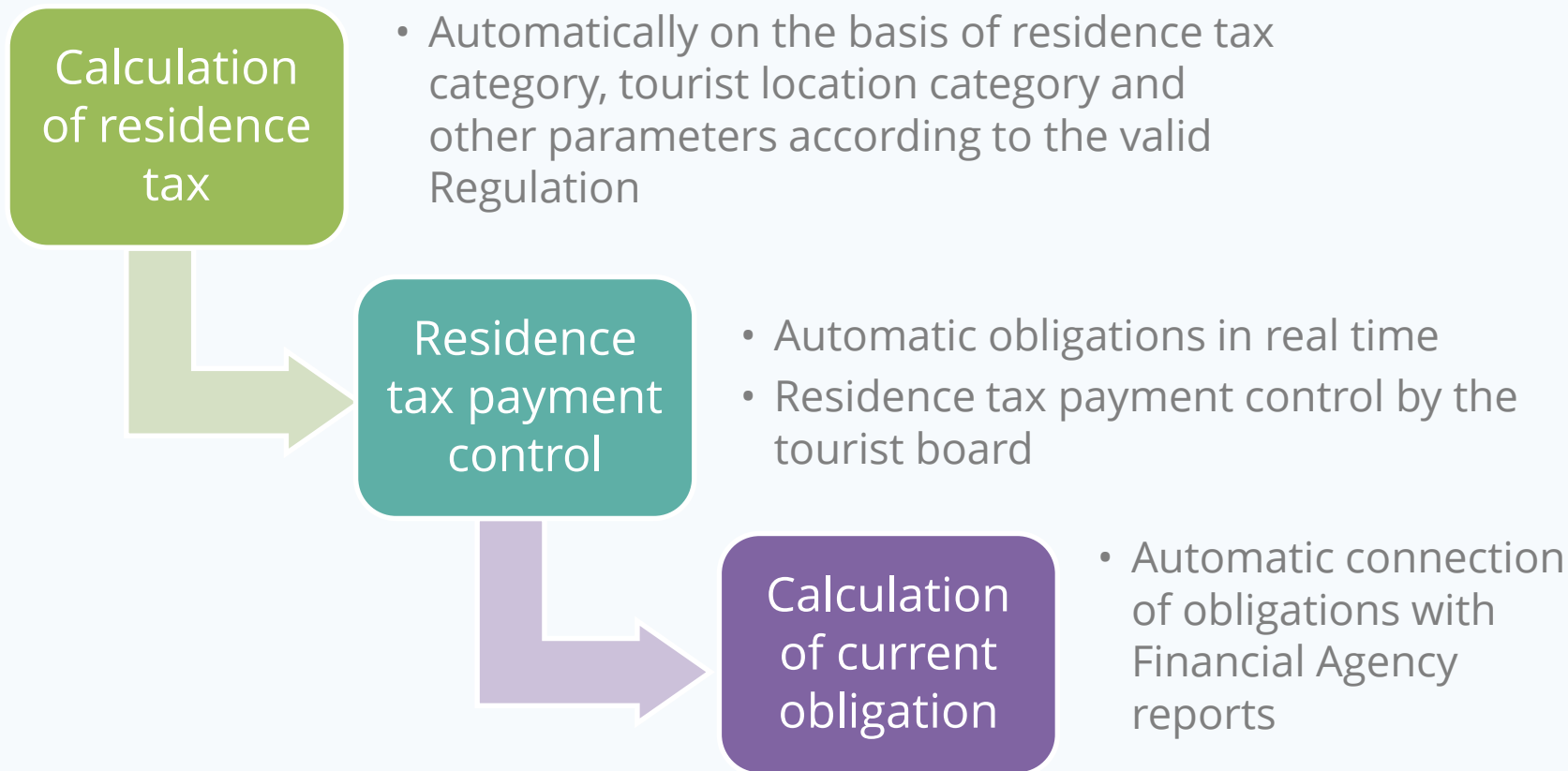
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What is eVistor used for?

- Inventory of accommodation providers
- Tourist check-in and check-out
- Residence tax collection
- Reporting for statistical and marketing purposes
- Cooperation among public authorities

Inventory of accommodation providers

Decision on renting
- State administration offices in counties
- Ministry of Tourism

Data entry in the eVistor system
- Information about accommodation providers & facilities

Unique database
- Information about accommodation providers & facilities

eVisitor

Tourist checking-in and checking-out

Accommodation providers

- Private persons & businesses

Tourist check-in and check-out

- By the accommodation providers
- Check-in through a free internet application

Automated guest book

- Guest book for single accommodation provider

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Residence tax collection

Calculation of residence tax

- Automatically on the basis of residence tax category, tourist location category and other parameters according to the valid Regulation

Residence tax payment control

- Automatic obligations in real time
- Residence tax payment control by the tourist board

Calculation of current obligation

- Automatic connection of obligations with Financial Agency reports

Reporting for statistical and marketing purposes

Tourist flows

- Monitoring tourist flows in real time

Creating complex reports

- Creating reports according to various parameters (location, gender, age, country)

Data analysis

- Insights for better planning and implementing marketing activities

Cooperation among public authorities in carrying out statutory tasks

- Customs Administration
- Tourism Inspection
- Ministry of Tourism
- Ministry of Public Administration
- Ministry of the Interior
- Croatian National Tourist Board
- Croatian Bureau of Statistics
- eVisitor

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Why eVisitor?

Need to setup advanced centralized information system for tourist registration in Croatia

Centralized system

Process automation

Large number of individual solutions

Data are not consolidated in one spot

Manual collecting

Large costs in single Tourist Boards
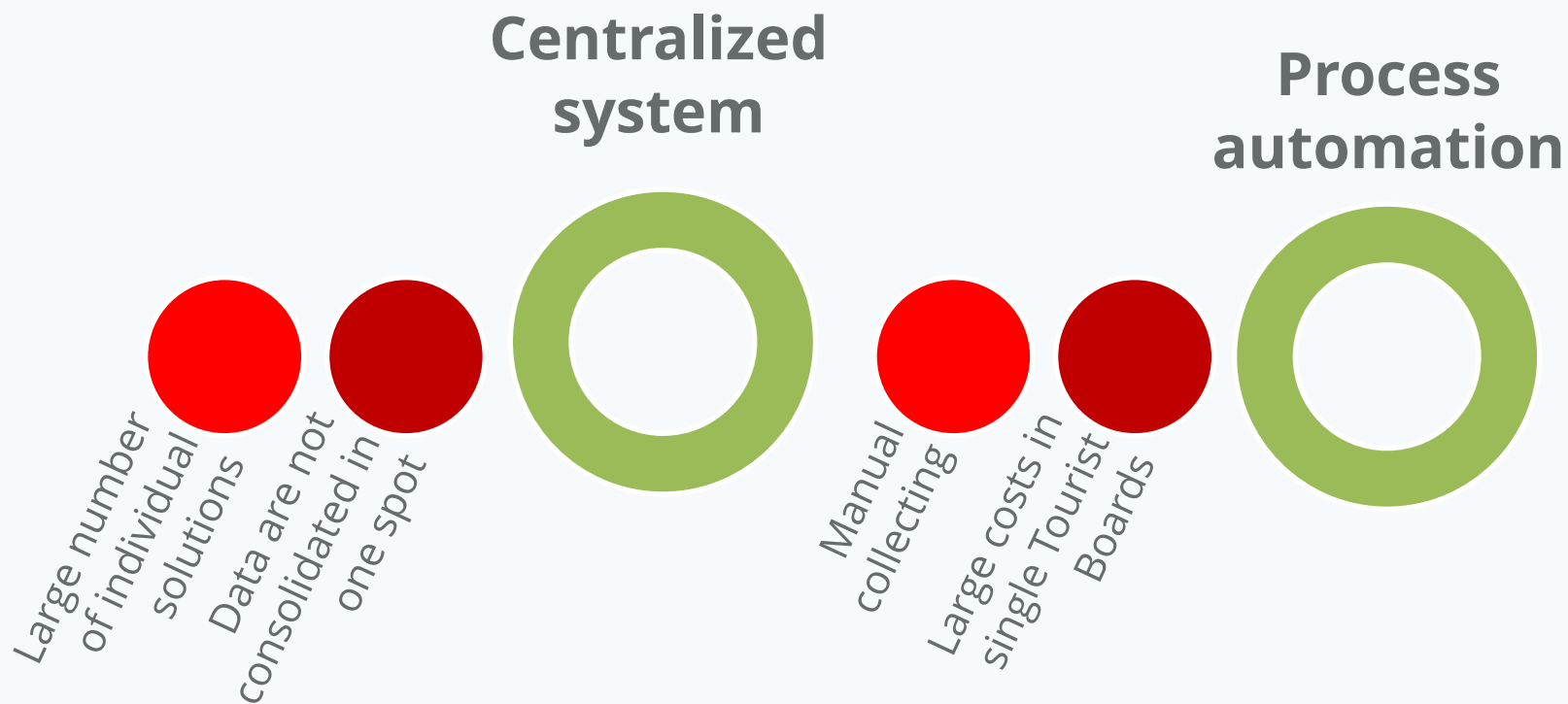
Direct benefit of the stakeholders

Local and County Tourist Boards

- Easier and unified collection of data on registered tourists
- Automated data delivery to Ministry of Interior, Croatian Bureau of Statistics
- Inventory of accommodation providers in the destination
- Live and custom reports on tourist flows in the destination

Accommodation providers

- Compliance with valid regulations
- Free software solution for keeping records on the tourists - guestbook
- Automated calculation of financial obligations and bookkeeping solution
- Secure automated data extraction from hotel information systems

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DATA IN THE SYSTEM
status as of September 2016

1,37 million beds

452.000 accommodation units

16.800 accommodation facilities

150.000 accommodation providers
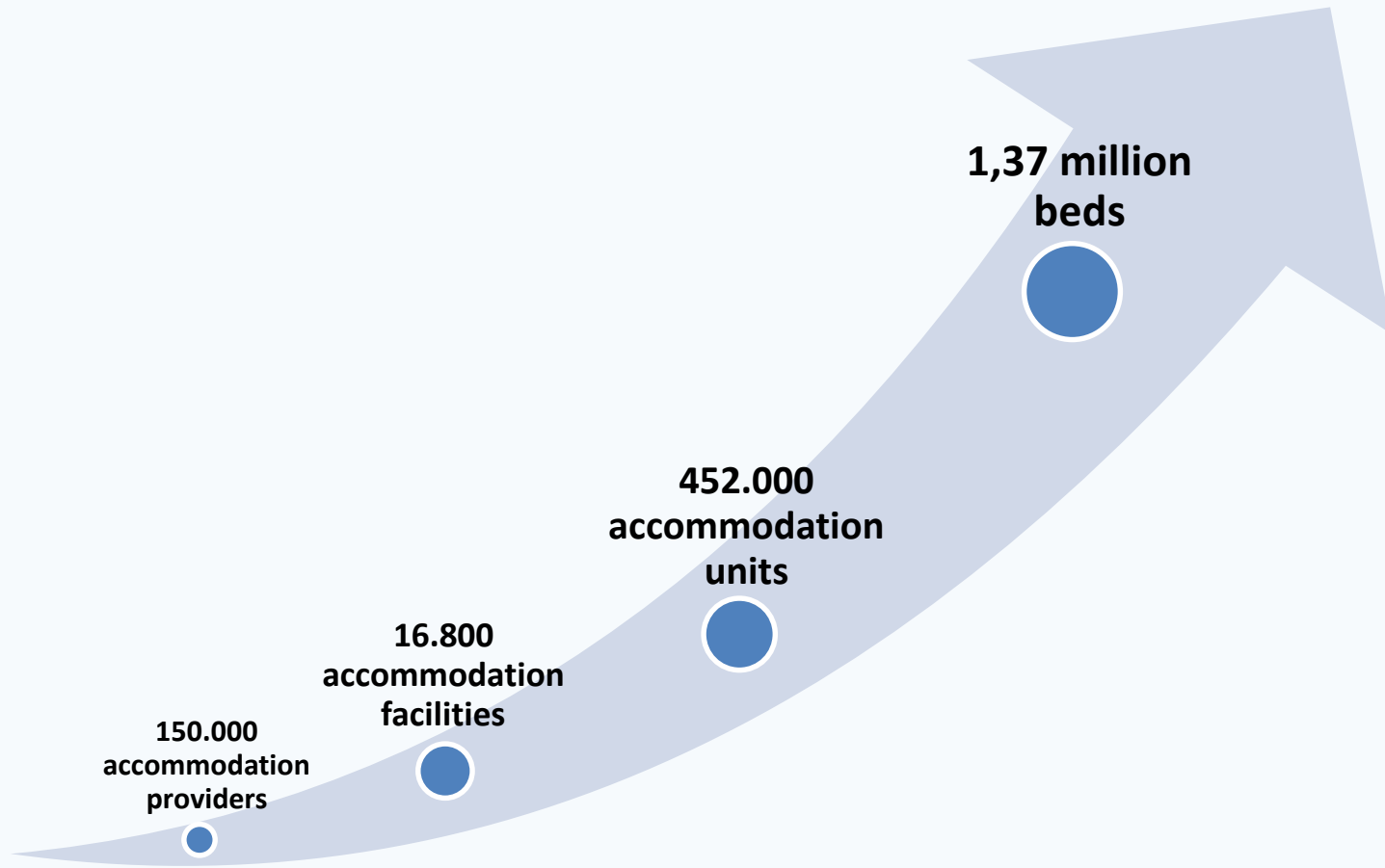
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Access to the eVisitor system

Internet access

Mobile phones

No additional installation

All operating systems

eVisitor

All internet browsers

Computers

Tablets

What does eVisitor look like?

eVisitor

Početna | Turisti | Izvještaji | Objekti | Financije | Kontakt

htz > 89983864435

Početna

Ovo je test okolina 'eVisitorHTZ_test'

Ponedjeljak, 5.10.2015.

Događanja u okolici

Novi kreativni koncept hrvatskog turizma predstavljen na 8. Weekend Media Festivalu
Novi kreativni koncept hrvatskog turizma pod sloganom "Croatia, full of life" - Hrvatska, puna života", koji se razrađuje i stvara od veljače ove godine, u petak je prvi put ukratko predstavljen na 8. Weekend Media Festivalu (WMF) u Rovinju.[...]

Radionice eVisitor, prva održana u Splitu
Glavni ured Hrvatske turističke zajednice započeo je sa organizacijom niza radionica namijenjenih za upoznavanje turističkih zajednica sa mogućnostima informacijskog sustava za prijavu i odjavu turista, eVisitor.[...]

Velika reportaža o Hrvatskoj i Sinjskoj alki u utjecajnom francuskom magazinu Le Figaro
Najnoviji broj utjecajnog francuskog dnevnog lista Le Figaro, u svom tjedniku Le Figaro Magazine, od petka 11. rujna donosi središnju reportažu na desetak stranica o Sinjskoj alki. [...]

Lošinj zabilježio dva milijuna noćenja
Turistička zajednica Grada Malog Lošinja u svom je turističkom prometu zabilježila dva milijuna noćenja [...]

Dani hrvatskog turizma ove će se godine održati u Poreču
Dani hrvatskog turizma, tradicionalni skup turističkih djelatnika ove će se godine 13. i 14. listopada održati u Poreču.[...]

TZ grada Rijeka prva u Hrvatskoj s certifikatom ISO 9001:2008
Turistička zajednica grada Rijeka je dobila predmetni certifikat čime je postala prva i jedina turistička zajednica u Hrvatskoj sa ISO standardom.[...]

Predloži događanja

Vremenska prognoza

DHMZ

Detaljna prognoza

Obavijesti TZ

Nova obavijest - edukacije (18.08.2015-31.10.2015)
Hrvatska turistička zajednica će tijekom rujna započeti sa procesom edukacija sustava turističkih zajednica na temu projekta eVisitor.[...]
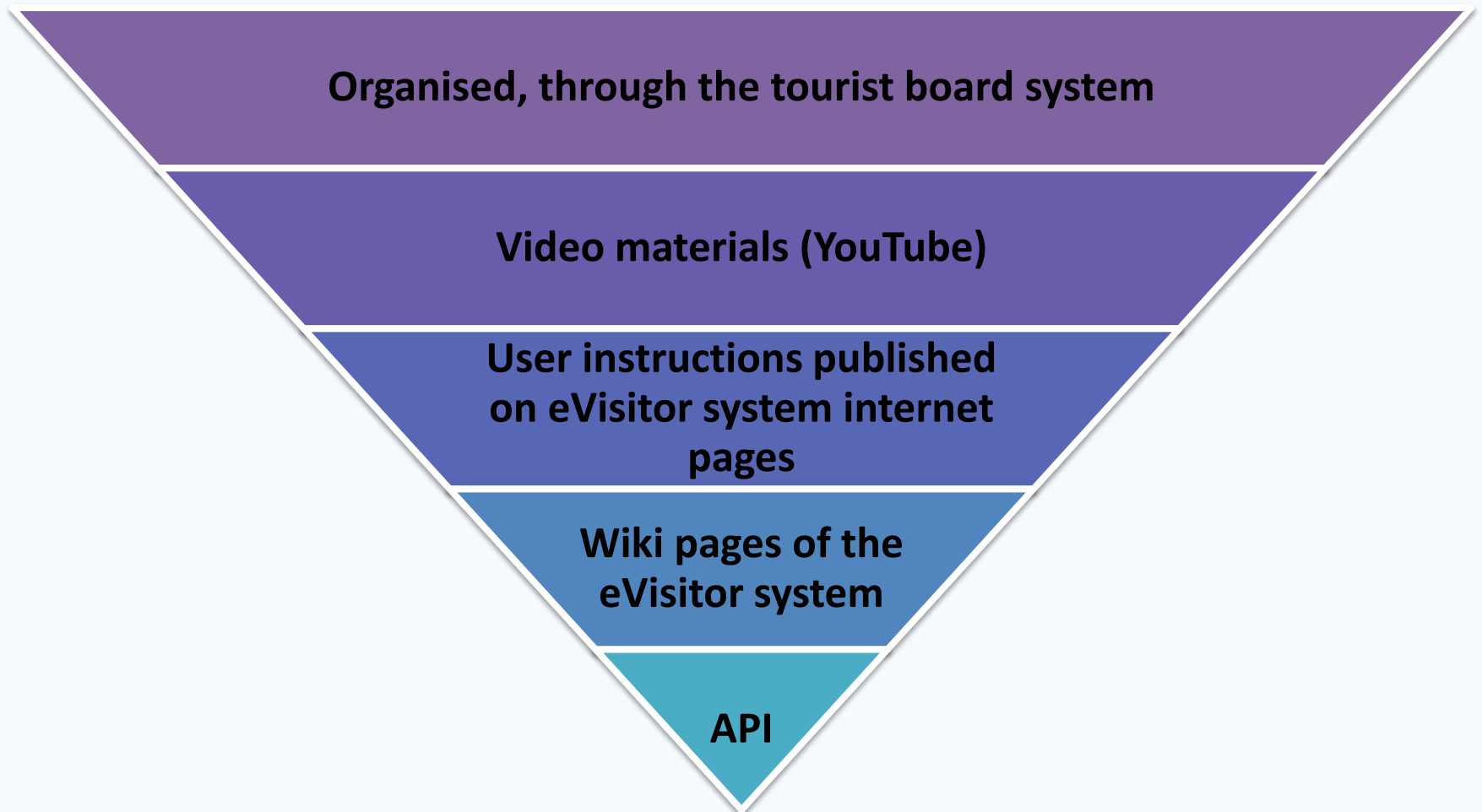
Arhiva obavijesti

Stanje duga

40.141,00 kn

Uplatnica

Pregled dugovanja

Moji trenutni turisti

▲ Osoba	Dolazak	▲ Odlazi	Država	Objekt	
Aleksej Aleksandrov Aleksejevič (28)	29.09.2015.	29.09.2015.	Ruska Federacija (Rusija)	Romeo i Julija	
Antwoon Tanner (37)	05.07.2014.	05.07.2014.	Sjedinjene Američke Države (SAD)	Kralj Lear	
Axl Rose (31)	31.08.2014.	31.08.2014.	Talijanska Republika (Italija)	Oluja	

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Training and support for stakeholders

Organised, through the tourist board system

Video materials (YouTube)

User instructions published on eVisitor system internet pages

Wiki pages of the eVisitor system

API